

customer identification requirements

We are required to verify your identity, as a result you will be asked to provide the following evidence when opening an account.

Please provide **unaltered black and white photocopies of identification (do NOT send originals)**. This must include photocopies of page(s) that contain the following: photographs, reference details, transactions and current UK entry/residence visas. Please also note that certified copies of identification documents are not required.

Please provide one item from **list 1**, plus a separate item from **list 2**. The two documents must be from separate/different organisations.

List 1

- **Valid:**
 - i) UK/EEA passport (unexpired)
 - ii) non-EEA/UK passport with valid visa (unexpired)
 - iii) UK old style driving licence (not provisional)
 - iv) UK or EEA photocard driving licence (unexpired photo/licence)
- EEA or Switzerland national identity card (unexpired photo/licence)
- Northern Ireland voters card
- UK ID card for foreign nationals
- Notification of one of the following:
 - i) entitlement to state/local authority benefit*
 - ii) entitlement to tax credit*
 - iii) entitlement to pension from the DWP* **must show National Insurance number**
 - iv) entitlement to educational loan/grant*
 - v) entitlement to other government/local authority grant*
- HMRC (Inland Revenue) coding/assessment/statement/tax credit (which must state your NI number)*

List 2

- **Valid:**
 - i) Unexpired UK old style driving licence (not provisional)
 - ii) UK or EEA photocard driving licence (unexpired photo/licence)
- Notification of one of the following:
 - i) entitlement to state/local authority benefit*
 - ii) entitlement to tax credit*
 - iii) entitlement to pension from the DWP* **must show National Insurance number**
 - iv) entitlement to educational loan/grant*
 - v) entitlement to other government/local authority grant*
- Instrument of a court appointment e.g.
 - i) probate
 - ii) court registered power of attorney
- HMRC (Inland Revenue) coding/assessment/statement/tax credit (which must state your NI number)*
- Bank statement (**needs to show transactions and or balance**)
- Credit card statement
- UCAS letter (students only)*
- Local council rent card or tenancy agreement*
- HMRC (Inland Revenue) correspondence which must include name, address and NI number (not temporary NI number)**
- Pension/benefit correspondence from DWP*
- Utility bill (not mobile phone, satellite/cable TV)**
- Confirmation from your work, college, university or care institution which must confirm your name, address and details of employment/student/residence status (students only & under 18's)*
- A council tax bill or demand letter that is less than 12 months old

If the documents you send do not meet the requirements above, we will have to request other documents from you which may delay your account opening.

If you do not have two documents that meet these requirements, please call us, we might be able to suggest other documents you can send.

Occasionally, to comply with Bank of England sanctions and guidelines from the Financial Action Task Force on money laundering, there may be additional checks and documents required if you are a national of a certain country.

Please send copies of your identification documents and your signed letter in the pre-paid envelope provided

*Must be the most recently issued document less than 12 months old.

**Must be the most recently issued document less than 3 months old (except water bills – less than 12 months old).

cahoot is a division of Santander UK plc. Registered Office: 2 Triton Square, Regent's Place, London NW1 3AN, United Kingdom. Registered Number 2294747. Registered in England and Wales. www.santander.co.uk. Telephone 0800 389 7000. Calls may be recorded or monitored. Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Our Financial Services Register number is 106054. You can check this on the Financial Services Register by visiting the FCA's website www.fca.org.uk/register or by contacting the FCA on 0800 111 6768. cahoot, Santander and the flame logo are registered trademarks.



This item can be recycled.